Pexip User Guide: Guest Connection

Pexip is a video conferencing service that relies on the web browser of end users. Users can connect to Pexip using Firefox or Chrome only. Pexip is different in the two browsers; we suggest using Chrome. This documentation shows Chrome screenshots only.

1. In Firefox or Chrome, go to https://bridge.iu.edu/
   You can connect from an IU room system (ex. Cisco or Polycom) by dialing the conference number, ex. 23####

   Choose your bandwidth:

   - **Low** – use for slow network connections
   - **Maximum** – use for fast network connections

   If during your call, you notice that one of your guests have choppy video, you can suggest that they exit out of the conference, go back to the advanced tab and try lowering the bandwidth settings. This will lower the quality but should increase stability.

   Leave “Present screen only” and “Audio only” unchecked
   - Choose your microphone
   - Choose your camera/webcam
   - Click Join
2. Join the videoconference in “Guest” role

NOTE: As you login to the conference you may see a warning box asking if you would like to allow your browser to use your camera and microphone. If you would like these items to be used, select “Allow”.

Pexip provides control for a Host and for multiple guests. If the guest logs in before the host does, the guest will end up in a virtual waiting room until the host logs in and starts the conference.

In-conference control

We suggest that attendees mute their microphone when they are not talking. This will help minimize distractions for the other attendees.

To end the conference call:
1. Click the red phone icon to disconnect.
2. Close your browser.